

**tyco**

*Fire & Integrated  
Solutions*



## Spector Lumenex Systems Site Services

Professional teams of qualified engineers can provide you with all the necessary services to fulfil your project from concept through to final on-site handover.

Call **+44 (0)115 955 1199** for further information or visit [www.tycofis.co.uk](http://www.tycofis.co.uk) and find out how we can become a vital part of your world.

*a vital part of your world*

## Project Management

Our Project Management staff are involved in all aspects of a project's life cycle, depending on the complexity of the solutions, from the tendering process through to final handover on-site, and of course, should you need further enhancements to your system, they are there to help.

## Technical Support

Once your system is installed you can contact our Customer Services team who can provide support by telephone, video conference or e-mail. They can also mobilise one of our service engineers.

## System Survey & Health Check

If you have an existing system then we can carry out rigorous tests & inspections and provide you with a written evaluation of your entire communication system. Our report will provide all the necessary information to either supply an accurate quote for a new system or to provide your maintenance team with the guidance needed to return your system to optimum performance.

## Acoustic Surveys

Having good speaker coverage is critical to the safe evacuation of your staff should a life threatening incident occur. Our professionally trained Site Engineers can provide you with an on-site survey and a subsequent detailed report giving you the confidence that your system complies with stringent worldwide Health & Safety standards.

## Installation, Site Supervision & Pre-commissioning

We have a fully experienced team of specialist field technicians with over a hundred man years of experience gained in many of the most inhospitable regions of the world. They are fully experienced in ensuring that the field installation is completely fault free and is installed to the relevant standards for the commissioning engineer's arrival.



## Commissioning

All our commissioning engineers hold the necessary offshore survival, medical and health & safety certificates.

You can be assured that our highly competent team is more than capable of ensuring that each system starts its operational life in a fully functional and fault free condition.

## Training

Training is a crucial aspect of supporting a communication system. So we can work with you and your staff to provide suitable training courses to enable your operators or maintenance crews to feel confident and competent in their day to day duties.

- Operator training
- First line maintenance / troubleshooting
- Software configuration for ACE 100 and Mentor Digital

## Back to Base Repairs

Should you ever have the need to return equipment to us for repair, Tyco offers a back to base repair service. This can incorporate fixed price repairs and agreed turnaround times. We have the capability to repair the complete range of Tyco and Spector Lumenex products.

## Site Service Contact: Richard Burgess

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